

Complaint Form

Print

Date: Sept. 8, 2012

Complainant or Legal Representative Information:

* Required Fields

Name * Ann T. Faircloth
Firm (if applicable) _____
Mailing Address * 2035 Calloway Pines Dr.
City, State Zip * Tega Cay, SC, 29708 Phone * 803-548-3823
E-mail * rfaircloth@comporium.net

Name of Utility Involved in Complaint: *

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- ☐ Billing Error/Adjustments ☐ Deposits and Credit Establishment ☐ Wrong Rate ☐ Refusal to Connect Service
☐ Disconnection of Service ☐ Payment Arrangements ☐ Water Quality ☐ Line Extension Issue
☐ Service Issue ☐ Meter Issue
☒ Other (be specific) proposed rate increase

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No Name of ORS Contact: _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

We already pay a much higher rate than our surrounding communities. We had a rate increase two years ago. There seems to be no justification for why Tega Cay, a growing city, continues to have a higher cost of water & sewage.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I am opposed to any rate increase in our water/sewage rates.

I will attend the hearing on Sept. 13, 2012, but I will be out of town on Sept. 30, 2012.

STATE OF SOUTH CAROLINA)
COUNTY OF York)

VERIFICATION

I, Ann Faircloth verify that I have read my complaint filed on Sept. 8, 2012
Complainant's Name * Date *
and know the contents thereof, and that said contents are true. Ann T. Faircloth
Complainant's Signature *

Internal Use Only

Processed By	Date
H.E.	

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest in Docket

Date: * 9-9-12

Print

Email

Protestant Information:

Name * Ron Faircloth

Mailing Address * 2035 Calloway Pines Dr

City, State Zip * Tega Cay, SC, 29708

Phone * 803-548-3823

E-mail rfaircloth@comporium.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I have lived in Tega Cay since 1977 & have seen water rates increase multiple times.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I oppose the rate increase on our water & sewage.

It is already higher than others in our area.

With the economic situation, we need rate decreases rather than increases.

Ron Faircloth

RECEIVED

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COMMISSION